



Villa View Vodice – House rules

Welcome!

To make your stay at Villa 'View' Vodice as pleasant as possible, we ask you to observe the following house rules.

- ✓ Check-in is possible from 4:00 PM and check-out is before 10:00 AM, unless arrangements have been made with the host.
- ✓ Please submit your personal documents (passport or ID card) for official registration to the host upon arrival. Your documents will be returned within 24 hours.
- ✓ Your host is available during your stay for information and assistance.
- ✓ The house has been recently constructed and offers you modern comfort. We invite you to treat it as your own home.
- ✓ Please keep the accommodation clean and tidy during your stay. Trash bins are located in the yard. We ask you to leave the accommodation in the condition you found it. After your departure, the host will perform a thorough cleaning to prepare the accommodation for the next guests.
- ✓ The swimming pool may only be used at your own risk. Please supervise children at all times near the water. Do not enter the house wet and do not use indoor furniture with wet clothes.
- ✓ To ensure safety and cleanliness in our house, smoking and lighting candles are strictly prohibited. We thank you for your understanding and cooperation.
- ✓ Two towels per person and bedding are included in the price of your stay. These will be exchanged at the arrival of new guests.
- ✓ Please ensure that all electrical appliances are turned off when leaving the house (one light can be left on). Make sure to close all taps, windows, and doors, and lock the front door.
- ✓ We ask all guests to be careful with their personal belongings and valuables left in the villa. The host assumes no liability for the loss of such items.

- ✓ Please do not leave the air conditioning on when you are not present and do not use it with windows and doors open. Do not forget to lock the door when sleeping for security reasons.
- ✓ Always close the sun umbrellas on the terrace when leaving the house or if bad weather is expected to avoid damage.
- ✓ Please ensure that the blinds in the outdoor kitchen on the roof terrace are closed after each use to ensure protection and safety.
- ✓ The host may not enter the rented unit when guests are absent. Exceptions are allowed in certain situations where entering the house is necessary to prevent possible damage or danger. The host is obliged to inform the guests about this at the first contact.
- ✓ If the host has reasonable doubts that damage has occurred and the house rules have been violated, the guests are obliged to allow him to inspect the rental unit.
- ✓ Please note that bringing pets into the house is strictly prohibited.
- ✓ Quiet hours are daily from 10:00 PM to 7:00 AM during which loud noises should be avoided. Events or parties can only be organized after consultation with the host.
- ✓ Bringing weapons, flammable and explosive substances, and items with a strong and unpleasant odor is not allowed.
- ✓ Grilling should be performed exclusively by adults. Please ensure that the gas bottle valve is carefully closed after each use. The use of the grill is at your own risk.
- ✓ Please do not move furniture from one room to another or from inside to outside (e.g., kitchen chairs to the terrace). This also applies to kitchen appliances intended for food preparation and consumption.
- ✓ Unregistered persons are not allowed to stay overnight or for extended periods in the house. The use of the inventory by guests not listed in the rental contract requires prior approval from the host.
- ✓ If guests wish to be absent for two days or more, the host must be informed in advance. This information helps us ensure the security of the accommodation and to respond appropriately in case of emergencies.
- ✓ In case of disturbances or failures of devices in the accommodation, please inform the host immediately. We will then rectify the problem as soon as possible.

We ask you not to take any equipment or furnishings with you when leaving the villa. All items in the villa are intended for use during your stay only.

If guests do not comply with the house rules, this can be considered a serious breach of the rental agreement terms. In such cases, the owner is entitled to terminate the rental agreement with immediate effect without notice, and the guest must vacate the villa permanently within 2 (two) hours and has no right to a refund of the paid accommodation price from the owner.

NOISE AND PARTIES

Parties and loud events are not permitted in the house or on the entire property. If guests disturb the public order by persistent noise and fail to maintain quiet even after a warning, this will be considered a serious violation of the rental agreement terms. In this case, the owner is entitled to terminate the rental agreement immediately without notice. The guest must then leave the villa within 2 (two) hours along with all present persons and has no claim to a refund of the already paid rent.

SECURITY DEPOSIT

The guest is required to deposit a security deposit in cash upon arrival at the villa to cover any potential damages. The amount of the deposit to be provided by the guest upon arrival will be specified in the written reservation confirmation. The security deposit serves as security for damages caused in the villa, and the owner is entitled to cover the damages from the deposit. Should the damage incurred be higher than the deposited amount, the guest is obligated to pay the full amount of the damages to the owner. If no damage is incurred, the owner is obligated to return the deposited amount to the guest at the key handover upon departure.

DAMAGE AND CONSEQUENCES OF DAMAGE

The guest is directly liable to the owner for all damages caused during the stay. The owner reserves the right to require a deposit, which will be used to cover any damages upon departure. Should the deposit not cover the damage, the guest is obligated to pay the difference up to the total amount of damages directly to the owner. Intentional property damage or disturbance of public order is considered a serious violation of the rental agreement terms. In this case, the owner is entitled to terminate the rental agreement immediately without notice, and the guest must permanently leave the villa along with all persons present within 2 (two) hours. They have no claim to a refund of the rent paid from the owner. The guest is obligated to report the occurrence of any type of damage to

the villa or property around the villa during the rental period immediately to the owner. Upon the guest's departure and before the key handover, the guest is obligated to inspect the villa and the surrounding property together with the owner. If no damage has occurred, the owner is obligated to refund the deposit. If the villa is returned in a particularly poor condition requiring additional cleaning, this can be considered damage. The owner then has the right to use the deposited deposit to cover the cleaning costs.

COMPLAINTS AND COMPLIANT PROCEDURES

Should a problem such as insufficient cleaning, damages, or other irregularities occur during your stay, please inform the owner of the villa immediately so that the issue can be resolved as soon as possible. Please send written complaints exclusively to the email address:

villaviewvodice@gmail.com

Thank you for choosing our villa for your vacation!

We wish you a wonderful stay!

